**Partially Reported Results on IDEXX LaserCyte Dx**

**Explanation:** The Lasercyte runs an Internal Quality Assurance during every run it does. This is done using cell sized latex beads which are in the grey top tube. These are mixed in with the blood cells during the run and are expected to show up in the correct position on the Dot plot graphs. You can see them in the Dot plots below:

![Normal WBC Dot Plot (Feline)](image)

Sometime you will get an IQA error because it did not get enough of the qualibeads or they were not in the correct position.

**How to prevent it:** If you get this error please do the following:

1. Check the grey top tubes are not passed their expiry date.
2. Shake the grey top tube before every run, sometime the latex beads have stuck to the side of the tube or lid during transit and shaking the tube brings them back into the solution.
3. Check the Dotplots – if they do not look similar as above please contact technical support.